## **EASTERN HEALTH COLLABORATIVE (RC)**

5/12/2016 12:00pm-1:00pm EIPH HEEP CLASSROOM

ATTENDEES: James Corbett, Corinne Bird, Madi Orndorff, Von Crofts, Diane Sanders, Janae Larson, Mary Clark, Thomas Tueller, Michelle Tueller, Chelsey Cobabe, Anna Ruiz-Gruwell, Alma Aranda, Molly Jensen

On phone: CJ Zollinger, Chad Horrocks, Laurel Ricks, Amanda Birch, Julie Woolstenhulme, Elva Ravelo

WELCOME BY: James Corbett at 12:07pm

### **MINUTES**

AGENDA ITEM:	Review Minutes/Action Items
PRESENTER:	James Corbett

### DISCUSSION:

- Reminded everyone to please fill out the networking form and get them back to us by the first of the month.
- Contact list is on the EIPH website.

AGENDA ITEM:	Fishbone Exercise
PRESENTER:	Corinne Bird

### DISCUSSION:

Corinne asked for a group discussion to fill out the fishbone diagram relating to A1C tests. The group decided on seven variables that affect having a A1C  $\leq$  9: food, medication compliance, cost, language barrier, exercise, doesn't see the need/risk, and lack of identification. The group then went over subgroups for each category. This exercise can be done for any health topics the clinics are facing such as colon cancer screenings. The point of this exercise was to have the clinics see what a valuable tool this is to identify problem areas and factors affecting the goal.

AGENDA ITEM:	Practice Plan Do Study Act (PDSA)
PRESENTER:	Corinne Bird

### DISCUSSION:

Each clinic was asked to choose one of the variables from the fishbone diagram and brainstorm ways to overcome it through PDSA. After a few minutes the clinics shared some ideas related to the problem. The common thread between all of the clinics seemed to be education. Corinne will follow up with all clinics to implement the strategies.

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AGENDA ITEM:	Qualis (Diabetes Resource)
PRESENTER:	James Corbett

#### DISCUSSION:

A flyer was handed out on the Qualis classes that are offered throughout the region. This is another free resource that the clinics can utilize with their diabetic patients. Here is the link for their website with more information-http://medicare.qualishealth.org/projects/everyone-with-diabetes-counts/diabetes-self-management-program-Idaho

AGENDA ITEM:	Networking Form/Q&A
PRESENTER:	Group

### DISCUSSION:

- The group was reminded how important of a tool the networking form is and can be for the clinics.
- Tueller talked about their pre-diabetes class that will be offered starting in September and goes for one year. It is completely free, and respite care for the clients will be provided if needed.
- Unified asked how the clinics do the afterhours care. Most clinics said they have a rotating cell phone that goes between the providers.
- Jaylee was mentioned as a great resource for help when it comes to writing policies.
- We are almost 1/3 of the way through the first year. Encouraged clinics to utilize the SHIP team in their transformation process.

### OTHER BUSINESS AND FUTURE AGENDA ITEMS:

Please return networking form by the first of every month.

## NEXT MEETING

DATE: 6/9/2016

TIME: 12:00pm-1:00pm

LOCATION: EIPH HEEP Classroom